

Emergency Management

Local Emergency Operating Plan

- Municipal Resolution Letters
- Received 4 of 7 municipal resolution letters.
- Once the remaining 3 letters are received, the full package will be submitted to the state.

County Federal–State–Local Disaster Match

- Review has been completed and forwarded for processing.
- Awaiting the opening of the Emergency Management Performance Grant Program (EMPG); once it opens, it will be added for completion

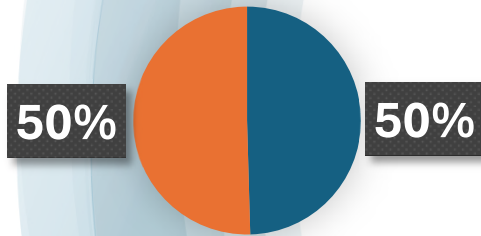
HMPG- Generators for Admin and County Shop

- Submitted closeout for this project

2024-2025 Fiscal Year Calls

2006 Call Volume

■ Emergency

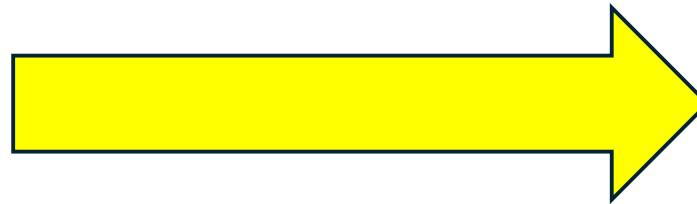


59,031 Emergency Calls

60,021 Non-Emergency Calls

119,052 Total Calls

**This does not include out going calls and
radio traffic**



2024 Call Volume

■ Emergency



222,024 Emergency Calls

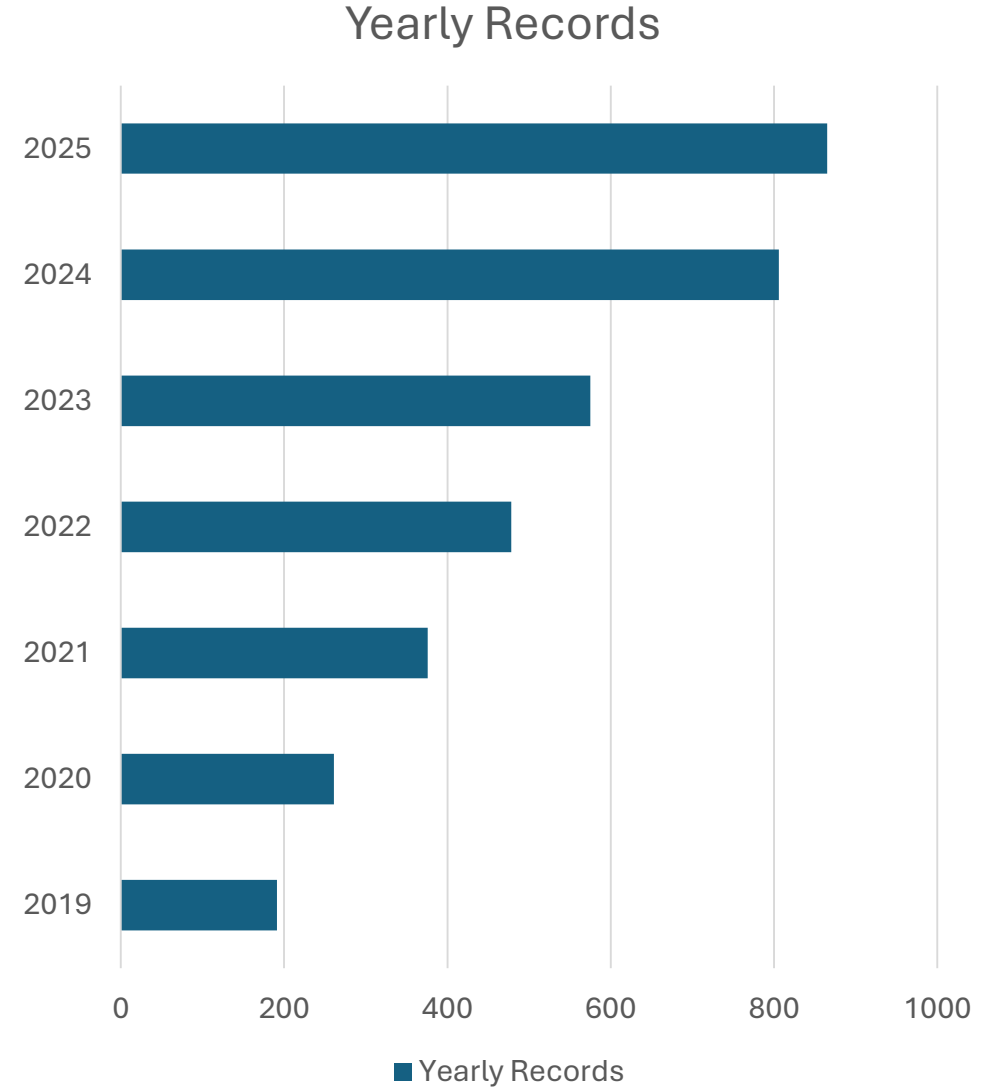
324,373 Non-Emergency Calls

546,397 Total Calls

Emergency Calls are dispatched in less than one (1) minute

Open Records

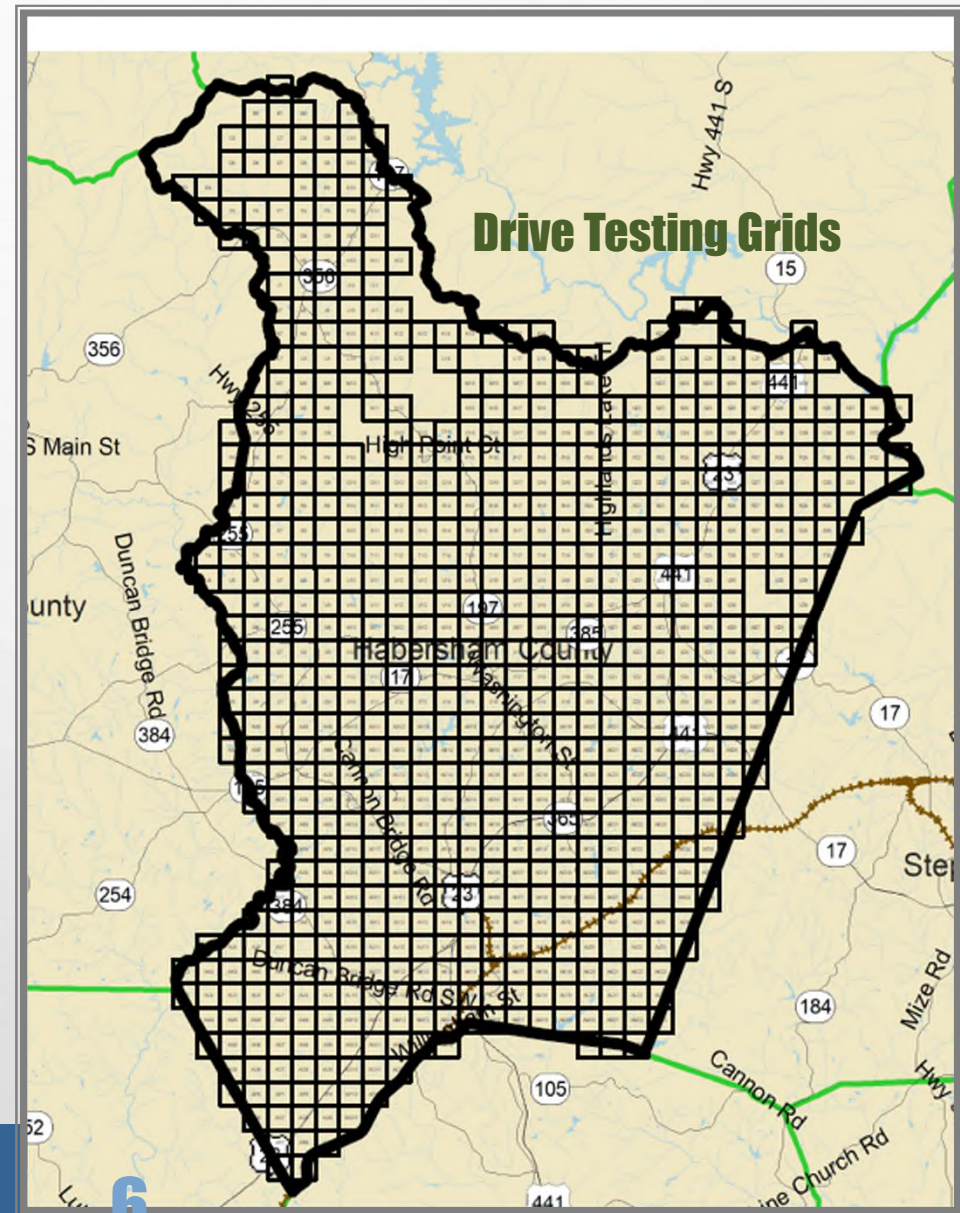
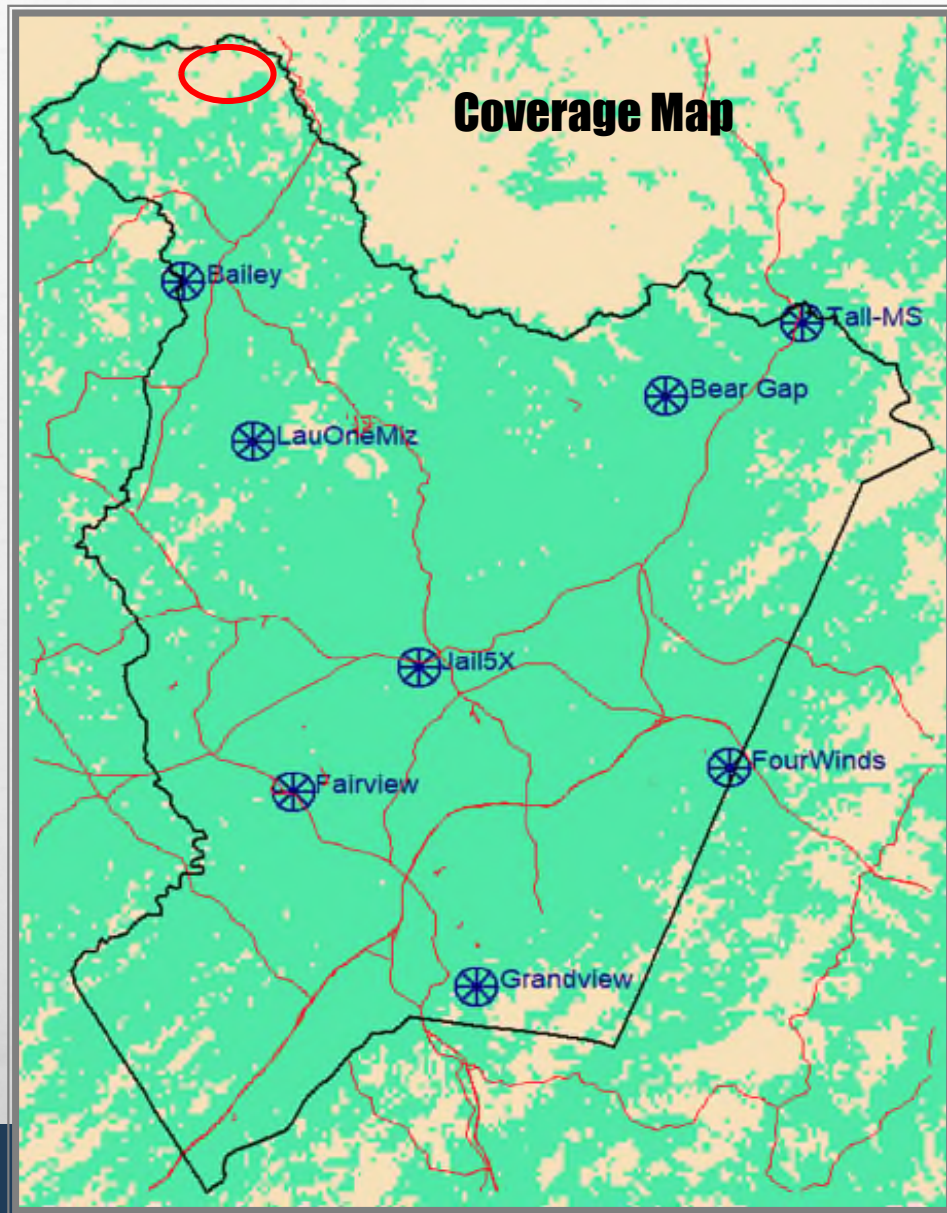
- **2019 vs. 2025 (YTD)**
 - 2025 Total Request (YTD): 867
 - 2019 Total Request: 191
- **Key Points:**
 - Increase of 676 request since 2019
 - 354 % growth in volume
 - Request types include CAD reports, Audio – Phone and Radio, Unit Logs, Compiled Reports, etc.
 - Significant increase in records emailed vs mailed in the past 6 years.



HABERSHAM COUNTY P25 RADIO PROJECT

RADIO COVERAGE TESTING

- **Drive testing was completed in September with better than predicted results.**
- **Three vehicles were sent out into the county to verify coverage with radios setup to simulate radio on first responders' hip and radio inside a building.**
- **In-building testing was completed on critical buildings. Lindsay Window South was the only building that failed testing. An in-building booster will be installed to provide in-building coverage as part of the project.**
- **Thanks to Floyd Canup, Justin Williams, Rob Moore with the Sheriffs Dept, Phillip Kimbrell with Emergency Services, and Todd Roper with Animal Control, drive testing and in-building testing were completed sooner than projected.**



SYSTEM TRAINING

Radio dispatch console training and radio user training was held at the 911 center the week of November 17th.

County and city first responders were trained on how to operate the new radios while the 911 dispatchers were trained on how to operate the new radio consoles.



MUTUAL AID



NEGMC GAINESVILLE

SITE WALK WITH NEGMC DISPATCH AT GAINESVILLE LOCATION IDENTIFIED RADIO'S FUTURE LOCATION. NEGMC DISPATCH WORKING WITH THEIR DISPATCH VENDOR TO ADD ADDITIONAL CHANNEL TO CONFIGURATION.



WHITE COUNTY

SHARED RADIO CHANNEL IDENTIFIED AND INSTALLATION IN PROGRESS. TESTING TO BE COMPLETED IN DECEMBER.

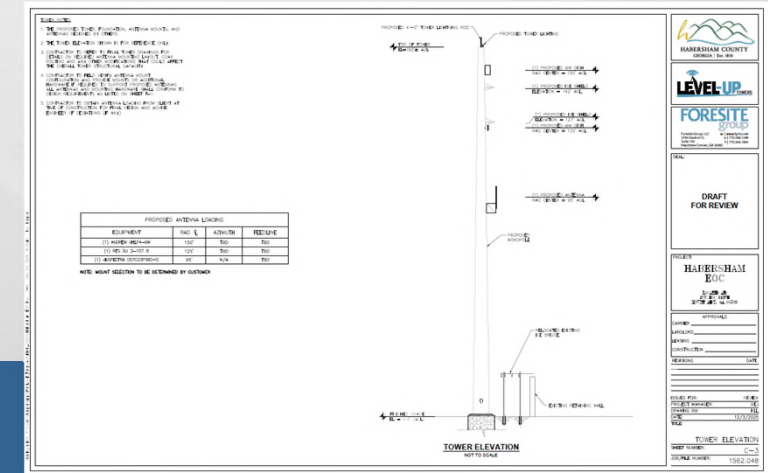
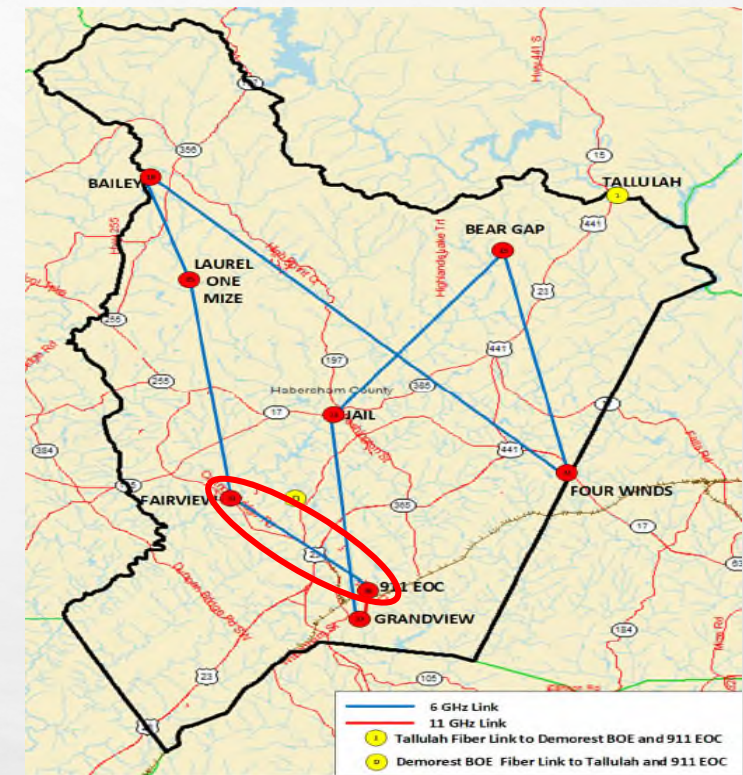


BANKS COUNTY

SHARED RADIO CHANNEL IDENTIFIED AND INSTALLATION COMPLETE. FIELD TESTING TO BE COMPLETED IN DECEMBER.

IDENTIFIED ISSUES

- It has been identified that the microwave data hop from Fairview site to the 911 center will not perform to specifications at its current configuration.
- A new 160-foot tower will need to be constructed at the 911 center to correct the identified issue.
- A review of the antenna systems at the new tower locations revealed some quality control issues.
- The tower crew is slated to remedy all found issues during the month of December pending weather.
- The identified issues are going to push back deployment of the new system possibly to February.



THANK YOU